Departmental/Program Assessment Plan
Mission Statement, Learning Outcomes, & Learning Opportunities

<table>
<thead>
<tr>
<th>Department/Program</th>
<th>Graduate Student Success Center (GSSC)</th>
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<tbody>
<tr>
<td>Assessment Coordinator for this program</td>
<td>Allie Jordan</td>
</tr>
<tr>
<td>Department Chair</td>
<td>Paula Mochida</td>
</tr>
<tr>
<td>Lead person (or team)</td>
<td>Allie Jordan</td>
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<td>Date updated/submitted</td>
<td>August 2010</td>
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1) PROGRAM GOALS AND/OR MISSION STATEMENT.

Mission Statement:
The Graduate Student Success Center (GSSC) seeks to support graduate education at UH Manoa by providing online learning objects, instruction and technology-rich spaces to support the campus’ graduate students.

Program Goals:
Students’ needs for library instruction are met and exceeded.
Students are able to use the library’s facilities and resources to complement their own.

2) LEARNING OUTCOMES.

SLO #1: Students can select and employ appropriate research tools and strategies.
SLO #2: Students can efficiently locate desired information.
SLO #3: Students can evaluate and think critically about the information they find.
SLO #4: Students can use the information accurately and ethically.
SLO #5: Students can articulate their research coherently and professionally.

3) LEARNING OPPORTUNITIES.

Curriculum Map

<table>
<thead>
<tr>
<th>Activities¹</th>
<th>Outcome 1</th>
<th>Outcome 2</th>
<th>Outcome 3</th>
<th>Outcome 4</th>
<th>Outcome 5</th>
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<tr>
<td>Bibliographic Management Workshops</td>
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<td>Information Literacy Workshops</td>
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<td>Online learning objects</td>
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<tr>
<td>Social activities</td>
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¹ Individual workshops and learning objects have yet to be planned but will fall under these broad categories.
4) DISTRIBUTION.

The GSSC mission, student learning outcomes and learning opportunities can be found online at:
http://guides.library.hawaii.edu/content.php?pid=101801&sid=1154670

5) LONG-RANGE TIMELINE & LEAD PEOPLE.

One outcome will be assessed each year, beginning with SLO #1. Assessment activities will be
lead by Allie Jordan with oversight by the library’s assessment committee.

6) OTHER IMPORTANT INFORMATION

- As of now, the GSSC is only in its infancy and can not yet be considered a full-fledged
program. What has been put forth in this plan can be seen as a framework which will be
built upon over time.
- This plan and the current trajectory of the GSSC have been informed by a user needs
assessment survey conducted in Fall 2009.
- Assessment of current GSSC activities is in place in the form of satisfaction surveys.
These are informative as to the quality of the activity itself as well as the promotion of the
activities.